

Who is eligible to use the WellPorte Employee Health Center? What determines eligibility?

WellPorte is available for use by any employee or dependent covered under the City of La Porte health plan. The Center is an extension of the health plan and is part of the overall insurance package that is available through the City's health plans. Use of the clinic is a win-win for the City of La Porte and employees. The employee or covered dependent receives services in the Center with *no co-pay*, and the City saves on the cost of services provided in the clinic over what is typically paid through the insurance plan.

How much does it cost per visit at WellPorte? There is *NO CO-PAY* for visits, labs or medications within the Center.

Where is the facility located? The Horizon Center; 311 Boyd Blvd, La Porte, IN 46350. This is just in front of Walmart at the corner of Lincolnway and Boyd.

What is the Phone Number? The phone number for WellPorte is (219) 325-4667.

How far in advance do I need to schedule an appointment? *Appointments are needed*, but you can schedule same day appointments, if available, either by calling or by using the online appointment system link located on the City's website www.cityoflaporte.com.

Do I need to bring my Insurance Card? Yes, please bring your insurance card and your photo id.

When is the Center open? WellPorte Employee Health Center hours are:

Monday	Tuesday	Wednesday	Thursday	Friday
7:00am – 4:00pm	9:00am – 6:00pm	CLOSED	9:00am – 6:00pm	7:00am – 4:00pm

My spouse is not on our health plan, can they use the facility? No, WellPorte is only available to those who are covered on the City of La Porte health plan.

Can I bring my children to the Center for care? Yes, your dependent children who are covered under the City of La Porte health plan are eligible to use the services. For young children (under age five) and for childhood immunizations, we encourage you to seek care through your pediatrician, but for minor sick care, all children can be seen in the Center.

Will my medical information be shared with anyone at the City of La Porte? NO! Absolutely not. Your privacy is 100% protected. Services provided are strictly confidential by law under HIPAA.

This seems too good to be true. How is it possible? We understand that *no co-pay* medical care, immunizations, treatment and services is a new concept. It is lower cost care than an emergency room or urgent care center. In addition, faster access will help you stay healthier and the wellness programs we are offering could potentially help you and the City of La Porte avoid higher cost care in other settings. It also holds the potential to lessen increases in future insurance premiums.

What if I need to see someone when WellPorte is closed? Go online to schedule with the Center if possible for the next available appointment. Otherwise, we encourage you to seek care with your existing primary care provider. If you do not have one, please work with the Center to get a referral.

Does WellPorte offer quality medical care? Yes. WellPorte is fully staffed by a Family Nurse Practitioner, and a Medical Assistant.

Can I get my medications at the Center?

Yes, if the Nurse Practitioner writes you a prescription, for most medications, it will be filled for you in the center at no cost to you. If you have a prescription for maintenance medication that has been written by another physician, you can bring them to the Health Center and the medical staff will send that prescription to the pharmacy on your behalf. Your maintenance medication will be mailed directly to your house within 5 business days. If you have Labs from another Physician, please call the Center to schedule your lab draw.