
To Use The Service

Please call Transporte at (219) 362-6565 to schedule your ride by providing where you would like to be picked up and where you would like to be dropped off. Please provide the time for your pick up and drop off destination. Transporte will take you anywhere you want to go within the City of LaPorte and ¼ mile fringe!

Please remember Transporte is a "shared Ride" origin to destination service. We will make every effort to serve you at the pick-up and drop-off times requested, but due to scheduling constraints this will not always be possible.

TYPES OF SERVICE AVAILABLE

Currently, Transporte provides three types of trips:

1. **Subscription trips** – A pre-scheduled trip for a future date that has no end date. For example, Jane Doe needs to go to the grocery store every Saturday at 10:00 AM.
2. **Demand response trips** – A pre-scheduled trip that is scheduled **24 hours before** the actual trip is made. For example, John Doe schedules a trip today to go to the doctor tomorrow at 1:00 PM. This means you will need to call the Dispatcher to schedule destination trip 24 hours in advance between the hours of 6:00 AM and 8:30 PM the day before you plan to ride.

Please note: If you fail to appear for a scheduled trip, you will be charged the fare which was due for the missed trip, as well as the fare for the trip you are making the next time you request Transporte service. Exceptions will be made for circumstances that were beyond your control causing the missed trip at the Dispatchers or the Directors discretion.

FARE SCHEDULE ONE WAY TRIPS

\$3.25 – General Public
\$2.50 – Senior/Disabled
\$1.25 Ages 6 to 11 when riding with full fare adult.
Under 6 years **free** when riding with full fare adult

Passes are available at the Transporte office and from Transporte drivers
Or by mail, Transporte Office: 102 "L" Street, LaPorte, IN 46350.

10 Ride passes

\$30.00 – General
\$22.50 Senior/Disabled

TIPS FOR OUR RIDERS

1. Your Transporte vehicle will arrive at the curb of your requested pick-up point. Please be there for the vehicle. The vehicle cannot wait if you are not there when it arrives.
2. Have your pass or cash ready when vehicle stops. Please have the correct change.
3. Stay seated when the vehicle is moving. Wait for the vehicle to come to a complete stop before standing.
4. When exiting, please check to be sure you have all of your personal belongings and packages.
5. Use passes whenever possible as they are more economical!

MISSION STATEMENT

It is the mission of Transporte, through the efforts of dedicated and well trained employees to provide all citizens and visitors with safe, reliable and efficient transportation, which continues to grow and meet their needs.

Transporte services are provided on a non-discriminatory basis. If you believe you have been discriminated against on the basis of race, gender, age, sexual orientation, disability or national origin, you may file a complaint with Transporte, the Director of Human Resources for the City of LaPorte or directly with the U.S. Federal Transit Administration: Director, Office of Civil Rights Federal Transit Administration.

Director: Office of Civil Rights
Federal Transit Administration
400 Seventh Street, SW, Room 7412
Washington, DC 20590